

Customer Authorisation

To port Mobile/Local Telephone Number(s) to Telecom



Customer Details

Full Customer or Company Name: _____

Billing Address: _____

Dealer Code: _____ Contact DDI: _____ Contact Mobile: _____

Contact email: _____ Service Date/Time: _____

Current Provider and Account Number: _____

Line Number: _____ SIM Number: _____

Customer's acceptance of terms and conditions

I authorise

- The mobile/local telephone number(s) referred to in this form to be ported to Telecom; and
- The information provided in this form to be used for porting, the routing of calls or in association with the delivery of telecommunications services, for customer and network fault management and complaint handling. [and for the information provided to be used by the emergency services, and law enforcement agencies for their lawful operations]

I acknowledge that

- I have authority to request the porting of the number(s) referred to in this form.
- I have been advised of, and accept, the following: 1. I am porting the number(s) referred to in this form from my current carrier/service provider to Telecom. By porting the number(s) referred to in this form, the service(s) currently associated with the number(s) will be disconnected by my current carrier/service provider and may result in finalisation of the account for the service(s); 2. I may continue to have outstanding obligations to my current carrier/service provider and it is my responsibility to check the terms and conditions of the contract with my current carrier/service provider in relation to the number(s) I wish to be ported; 3. Although I have the right to port my number(s), there may be costs and obligations associated with the port, which may include early termination fees and porting fees; 4. After porting my number(s) to Telecom, some services currently associated with my number(s) today may not be supported by Telecom.

Please note that

- Any changes to your request to port your number(s) may impact your 'ready for service' date.
- After the port activation process has begun (the cutover to Telecom) it must be completed.
- A subsequent porting request will be required to change part or all of your current request.

Signature: _____ *Date: _____

Full name: _____

*This Customer Authorisation is valid for 30 days from this date

By executing this Customer Authorisation the signatory warrants that they are authorised to sign this Customer Authorisation on the Customer's behalf.

Telecom to complete

Evidence of appointment as authorised representative provided by signatory:

Yes / No (customer Authorisation cannot be processed)

Dealer: _____